

TIPS FOR RESPONDING TO PANHANDLERS

- Politely say “No” or “Sorry.”
- Instead of giving spare change or cash, ask a Downtown Ambassador dressed in orange and black to refer the panhandler to food and other resources. Phone or text an Ambassador at 910.524.3600.
- Aggressive panhandling is illegal. If you feel threatened, call 911.
- Aggressive panhandling includes:
 - Making physical contact without consent;
 - Being followed in a way that would cause a reasonable person to fear imminent bodily harm or intimidated into giving;
 - Continuing to solicit after receiving a negative response;
 - Blocking the safe or free passage of the person being solicited;
 - Using obscene or abusive language or gestures.
- If you want to help people in need, donate to any of the organizations listed in this pamphlet or visit www.GiveSmartWilmington.org to learn about other organizations and more.
- Want to make an immediate donation, text “Heart” to 910.817.4301.

GIVE SMART and show that Wilmington cares by donating to charities instead of panhandlers.

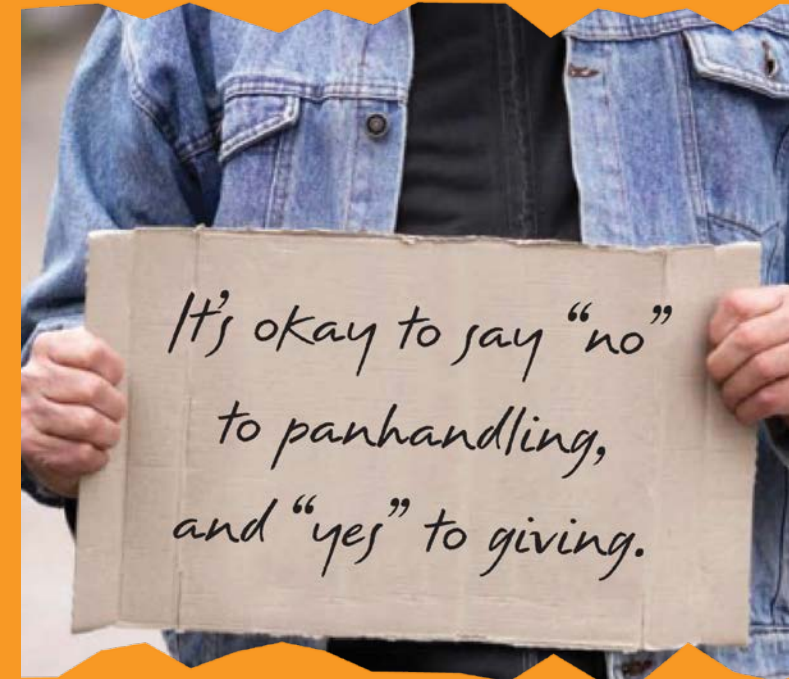
Have a  Give Smart

If you want to offer a real life change to someone in need, there are many organizations in the Greater Downtown area that accept donations and are making a positive impact. Ways to give:

- Contribute directly to any of the agencies listed inside
- Text a donation to “Heart” at 910.817.4301
- Find more social service agencies by visiting www.GiveSmartWilmington.org

WILMINGTON DOWNTOWN MUNICIPAL
msd. SERVICE
DISTRICT

Note that 100% of all contributions will be donated to local agencies less third party financial transaction fees.



Have a  Give Smart

Giving money to panhandlers often supports drug and alcohol addiction. Wilmington has a variety of social service agencies that can help people in need. **Please give smart to ensure your donation has the most positive impact possible.**

Donate at
www.GiveSmartWilmington.org
or text “Heart” to 910.817.4301

Donate at
www.GiveSmartWilmington.org
or text “Heart” to 910.817.4301

Donate at
www.GiveSmartWilmington.org
or text “Heart” to 910.817.4301

There are a variety of services and resources in the Greater Downtown area for those who need assistance:

SHELTERS

Domestic Violence Shelter & Services, Inc.

910-343-0703. 2901 Market Street (NOT shelter address)
Support, emergency shelter, 24-hr crisis intervention, support and empowerment groups.

Good Shepherd Day/Night Shelter

910-763-4424. 811 Martin Street
M-F: 7am-3pm. Registration required for either day or night shelter:
M-F: 8:30am-3:45pm.
Day: M-F: 7am-3pm, Night: M-SU: 5-6pm check-in. Must have ID.
Open to men, women, & families. Showers, clothing, case mgmt.

Gospel Rescue Mission

910-343-0366. 502 Castle Street
M-S: 9am-5pm. One-night shelter.

The Hope Center

910-524-5676. 409 S. 5th Avenue
M, W, F: 9:30am-1pm. Drop-in center offering lockers, internet access, and a mail center.

The Salvation Army

910-762-7354. 820 N. 2nd Street
M-SU: 9am-4:45pm. Overnight shelter. Must pass breathalyzer test.
Clothing vouchers available 3rd Friday of month from 1-3pm.

A Safe Place

855-723-7529 (Anonymous line). PO Box 1271, Wrightsville Bch
24-hour crisis hotline, direct support services and transitional housing for victims of sex trafficking.

Sgt. Eugene Ashley Center (of Good Shepherd Center)

910-362-0292. 11am-7:30pm. 2002 Colwell Ave.
Transitional housing program for veterans in recovery. Permanent supportive housing for sober males.

MEALS/FOOD

Catholic Charities

910-251-8130. 20 N. 4th Street Suite 300 (Harrelson Center)
F: 9am-11:30am – food pantry. (Counseling, referral and financial services available including Hispanic/Latino services.)

Church Without Walls of Wilmington (Vigilant Hope)

910-317-0239. 1401 Greenfield Street
M-TH: 9am-3pm. M: breakfast and worship. TH: dinner. SA: breakfast.
SU: 1pm church service and lunch.

Epworth United Methodist Church

910-762-1407. 408 Willard Street
W: 11:30am lunch.

First Baptist Church

910-763-2471. 411 Market Street
T: 7:30 pm dinner.

Good Shepherd Soup Kitchen

910-763-4424. 811 Martin Street
M-F: 7am-8am breakfast, 11am-noon lunch.

Mother Hubbard's Cupboard

910-762-2199. 315 Red Cross Street
M, T, W, F, SA: 1-3pm – food pantry.

New Covenant Holiness Church

910-762-7376. 1020 Dawson Street
TH: 10am-12pm – food pantry.

Philippians 3 Ministries

910-617-4595. 20 N. 4th Street, Suite G-2 (Harrelson Center)
T-TH: 10am-3pm. Resource center for the homeless, those living in shelters, and re-entry citizens from prison and drug rehabilitation. Call ahead for appt. Limited food pantry.

The Salvation Army of Wilmington

910-762-7354 x133. 820 N. 2nd Street
M-SU: Soup line every day from 6-6:30pm. W: 9-11am – food pantry.

The Sister Isaac Center

910-762-5491 x135. 412 Ann Street
Food pantry M-TH: 8:30-11:30am. (Closed during August.)

HEALTH, MEDICAL, MENTAL HEALTH

Carolina Support Services

910-859-7577. 2709 Market Street
Child and adolescent therapy, marriage and family therapy, chronic pain management.

Church Without Walls of Wilmington (Vigilant Hope)

910-317-0239. 1401 Greenfield Street
M, T, TH, SA: shower trailer.

Good Shepherd Clinic

910-763-4424 x107, 811 Martin Street
M, T, TH, F: 7:30am-11:30am, W: 4-7pm.
Free clinic for registered Good Shepherd shelter clients.

New Hanover Community Health Center (Med North)

910-343-0270. 925 N. 4th Street
M, T, F, 8am-5pm. W, TH: 8am-8pm. SA: 9am-3pm. Sliding scale.

RHA Health Services

910-632-2191. Crisis line: 855-345-1200. 2023, -1 S. 17th Street
Mobile Crisis team: 1-877-319-3535. Office: 910-332-5734.
Mental health and substance abuse services.
M-F: 8am-7pm, S: 10am-6pm – walk-in psychiatric clinic.

OTHER SERVICES

The Help Hub

910-769-5357. 20 North 4th Street, Suite 100
Short-term or emergency assistance to individuals and families needing financial help and/or guidance to connect with additional resources.

Legal Aid of North Carolina

910-763-6207. 272 N. Front Street, Suite 220
Serving low income people in civil legal matters at no charge to the public, and Affordable Care Act in-person assistance. Federally funded, non-profit organization.

Phoenix Hometown Hires

910-343-8469. 20 N. 4th Street, Suite 430
Employment services for the sheltered homeless and below-poverty level individuals.

United Way of Cape Fear Area

910-798-3900. 5919 Oleander Dr., Building II, Suite 115
Mobilizes resources to empower local people working toward leading self-sufficient, healthy lives.

Have a  Give Smart

Donate at www.GiveSmartWilmington.org or text "Heart" to 910.817.4301